



CHUCK e. FOCUS

Week 45 – November 9, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Houston FM 1960, TX #032	\$22,698	\$44,782	97.3%
2. Doylestown, PA #762	\$12,869	\$19,035	47.9%
3. Potomac Mills, VA #071	\$38,382	\$54,725	42.6%
4. Tallahassee, FL #680	\$16,659	\$23,666	42.1%
5. Lubbock, TX #933	\$14,411	\$20,424	41.7%
6. Rockwall, TX #038	\$21,891	\$31,000	41.6%
7. Lake Charles, LA #709	\$19,269	\$26,906	39.6%
8. Colorado Springs, CO #558	\$17,860	\$24,757	38.6%
9. Monroeville, PA #537	\$21,648	\$29,654	37.0%
10. E. El Paso, TX #866	\$24,580	\$33,533	36.4%

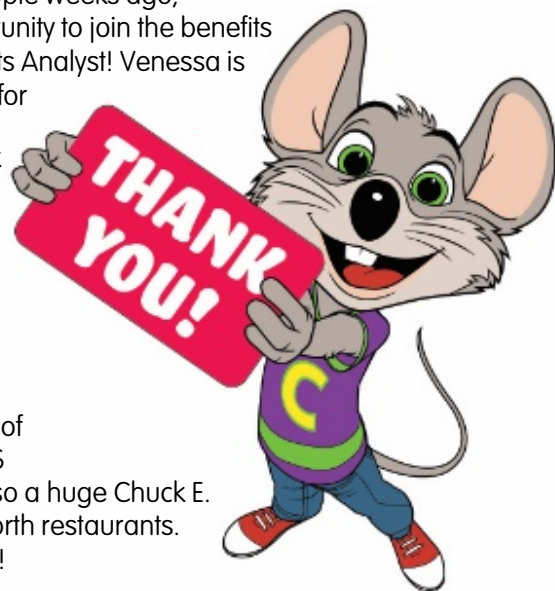


MEET YOUR SUPPORT!



In 2001, Venessa Vidal joined the Chuck E. family processing invoices and expense reports in the accounting department. She soon moved on to the position of HR/Recruiting Admin where she performed background audits, scheduling with recruiting initiatives, and bonus referrals. We are now excited to say that as of a couple weeks ago, Venessa accepted the opportunity to join the benefits team as the new Lead Benefits Analyst! Venessa is your new expert and contact for Workday Benefits, while also handling and assisting Chuck E. employees with escalated benefits issues, all while handling her other tasks of account reconciliation, data analysis, and wellness projects. Venessa has 3 kids ages 16, 12, and 6. Her youngest son is an avid lover of Chuck E. Cheese and ALWAYS

learns the new dances by watching them on YouTube. Her oldest son is also a huge Chuck E. fan, and plans to soon become the next Cast Member in one of the Fort Worth restaurants. Thank you Venessa, for all you do for everyone here in your Chuck E. family!



WHAT CAN WE DO FOR YOU?



a&b moments...

Between nieces, nephews, and my own children, I have frequented this restaurant for 20 years. Yesterday I took my youngest child and was so excited to see "Miss Cheri" greeting us at the gate. She has worked at the Vestavia restaurant for as long as I can remember. She always greets every guest with a smile and genuinely loves children! No matter how frazzled the environment, she is always "in control". Way more so than some of the parents, myself included! I regret that it has taken me so long to write a "review" but in this age of negativity and social media, I really wanted to let you know what a gem you have in her.

Southeast Region
Vestavia Hills, AL #330
RVP Bill Eich
DM Maurice Chandler
GM Carla Brown
Asst. Manager Cheri Dates



anniversaries

15 YEARS

Mariela Roman ~ 465
Diego Reyes ~ 523
Kristin Woodard ~ 534

5 YEARS

Badar Imtiaz ~ 071
Fredy Chavez ~ 099
Jessica Flynn ~ 366
Andrew Lopez ~ 583

I took the survey after my group event not realizing the one comment was the only comment I could leave. I need to express my sincere feedback regarding my visit to the Patchogue, NY restaurant on Friday with 15 adults and 25 children for a planned playdate as a group. The management team handled my group with professionalism and our server Sam was so upbeat and friendly. The children ranged in ages from 1-10 years old and they ALL had a wonderful experience. This location was extremely clean, the staff was very upbeat which made the kids even more excited and happy to be there. We will be booking again as everyone stated they had a blast. Please let the management of this restaurant know that we appreciated their attentiveness and the server should most definitely be recognized for outstanding guest service!

Northeast Region
Patchogue, NY #496
RVP Chris Kelly
DM Daniel De Los Santos
GM Jennifer Campozano
Party Server Sam

This restaurant is our home Chuck E. Cheese ever since our daughter was a baby. Service is always so great, they run that restaurant very well. Its always nice and friendly in there. They are awesome Managers, they had a glitch with their system and they found ways to just make everything work out perfectly. They just did a really good job and wanted to put in a good word for them both. Booked our daughters 4th birthday in the restaurant today.

Western Region
Oceanside, CA #045
RVP Jim Brawley
DM Patricia Cedillo
GM Guadalupe Chavez



WEEK 4 WINNERS!

Congratulations to the following restaurants for being the FIRST in your region to turn in all 5 answers to the Sharepoint Scavenger Hunt!

Western Region:
Torrance, CA #358

Northeast Region:
Cherry Hill, NJ #498

Southeast Region:
Clarksville, TN #368

Chuck E. Swag is on its way for **EACH** Cast Member and Manager in your restaurant!

Also an extra congratulations to the following Team to be #1 in the COMPANY to turn in their Sharepoint Scavenger Hunt:

Torrance, CA #358

You will be receiving some extra Chuck E. Swag for your team!



Dennis FOLAND



Due to the holidays and CEC inventory, there will be some disruptions to your Dennis Foland deliveries. Please review your par levels and plan accordingly.

Thursday, Nov. 22nd and Friday, Nov. 23rd: Thanksgiving Holidays

Dennis Foland will be closed. They will resume processing orders on Monday, so deliveries will be delayed.

CEC Inventory: Dec. 6th and Dec. 7th

Dennis Foland will be closed

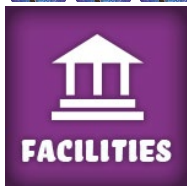
Normal Operations will resume on
Monday, December 10th.

Dennis Foland will be catching up from the previous week, so deliveries will be delayed, some possibly delivering into the following week.

For any questions or concerns, please reach out to the merchandise department at merchandise@cecentertainment.com

CHUCK E. TREATING AT THE SUPPORT CENTER





FACILITIES TIP

Non-Sewer Related Odor Issues in Restaurants

Over time and with older carpets, restaurant carpets can start to develop a locker room type of odor in them. To help prevent and treat those issues, here are some helpful tips:

- Make sure AC is on overnight when carpets are cleaned. It helps remove the moisture from the air and dry carpets faster.
- Have AC fans (not the cooling) changed from an "auto" status to a "circulating" or "on" status.
- When cleaning is scheduled, make sure you tell the cleaners to have blowers to dry as they clean.
- If carpets are more than damp the morning after cleaning, report it to Accuchem that water extraction was not fully executed.

If odor persists, you may request a bio-wash on your next carpet cleaning. This can be repeated as needed.



THERMAL BLANKETS

If you have eliminated your buffet and would like to go back to using thermal blankets for overnight Salad Bar storage, they are available to order through ASB



However, they are a smaller size than the previous version and you WILL need to order 2 in order to cover your Salad Bar.

If you have any questions, please reach out to purchasing@cecentertainment.com



Q3 SAFETY AWARDS



Congratulations to the following recipients of the Q3 Safety Award!

- **Christopher Lowder** ~ Doylestown, PA #762
- **Michael Saniseng** ~ Olathe, KS #665
- **Erica Camargo** ~ N. Kansas City, MO #747
- **Amelia Adams** ~ Fayetteville, AR #312
- **Besart Ala** ~ Ann Arbor, MI #334
- **Melissa Pope** ~ Longview, TX #599
- **Robbie Marcum** ~ Henderson, NV #314
- **Josh Payne** ~ Avon, IN #674
- **Joseph Scholl** ~ Muncie, IN #941
- **Jessica Peskin** ~ Sharonville, OH #738
- **Amanda Elwick** ~ Texarkana, TX #570
- **Brittany Tanner** ~ Superior, CO #711
- **Gilbert De Rath** ~ West Las Vegas, NV #308
- **Eileen Kirton** ~ Frederick, MD #770
- **Jason Giles** ~ Houston FM 1960, TX #032



VETERANS DAY OFFER

Chuck E. Cheese's wants to show our Thanks to all of our Veterans!

On Veteran's Day, November 11, 2018 all active duty or retired veterans will receive 1 free 1-topping personal pizza (with valid Military ID or proof of military service) (This offer also includes Canada's Remembrance Day)

FUN FOR ALL. FUN FOR LESS.®



ALL GAMES. ANY DAY.

Chuck E. Cheese's is changing the game. Now, just choose an amount of time, and kids play as many games as they want. Play more and win more with All You Can Play.

FREE PERSONAL PIZZA (1-TOPPING)

For active duty, national guard, retired and veterans with valid Military ID or proof of military service.

Available 11/11/18

One coupon per transaction. Valid with coupon only in participating U.S. stores including Hawaii. Not valid with any other pizza offer. No cash value. ©2018 CEC

CHUCK E. CHEESE'S

Print this out or show on your mobile device.

Please make sure to adjust projection and your kitchen team is ready for an increase in personal pizza sales!

If you have any questions, please reach out to marketing at marketing@cecentertainment.com



STAR AWARDS

Congratulations to the following Q3 Star Award Recipients!

Retention Award:

1. San Bernadino, CA #415 ~ GM: Dennis Lewis
2. MacArthur Park, CA #397 ~ GM: Edward Porter
3. N. Edmonton, AB #835 ~ GM: Ahmad Al-Mousa
4. Johnstown, PA #534 ~ GM: Kristin Woodard
5. West Mississauga, ON #836 ~ GM: Kelly Medeiros

People Pleaser Award:

1. Brooklyn, NY #522 ~ GM: Louis Daguindeau
2. Lynwood, CA #377 ~ GM: Elisa Castaneda
3. Greensboro, NC #637 ~ GM: Troy Smith
4. Raleigh, NC #636 ~ GM: Jessica James
5. Houston Northline, TX #790 ~ GM: Mike Beiermann

Party Pleaser Award:

1. N. Edmonton, AB #835 ~ GM: Ahmad Al-Mousa
2. Wichita Falls, TX #309 ~ GM: Beth Acosta
3. Miami South Dade, FL #725 ~ GM: Monica Morales
4. Johnson City, TN #663 ~ GM: Lyle Crain
5. Abilene, TX #582 ~ GM: Cassondra Mills

Sales Driver Award:

1. Indianapolis, IN #714 ~ GM: Christina Seabolt
2. Las Vegas, NV #313 ~ GM: Margarita Andrade
3. Allen, TX #597 ~ GM: Mario Chavez
4. Henderson, NV #314 ~ GM: Robbie Marcum
5. Huntington Beach, CA #406 ~ GM: Candice Nunez

Community Ambassador Award:

1. Gastonia, GA #635 ~ GM: Rhonda Saadat
2. St. Louis West, MO #947 ~ GM: Heidi Lupo
3. Laredo, TX #569 ~ GM: Ana Barrera
4. Greenville, SC #968 ~ GM: Aryn Osbourne
5. N. Miami, FL #435 ~ GM: Carlos Depinho

FUNdamentals Training

Congratulations to our first group of Support Center New Hires in completing FUNdamentals Training:
A day in the life of Chuck E.

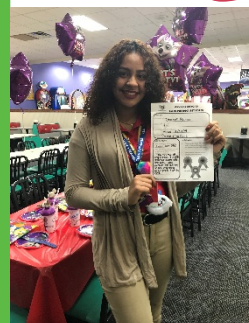


(listed left to right)
Colton Pearson, Real Estate; Tony Bowen, Real Estate; Doug Minnick, IT; Bill Long, IT; Brian Wilbanks, Risk

Welcome to the Chuck E. Family!



RUBY Pin earner



Team Newington could not be more proud of their newest Ruby Pin Earner, Chabeli Bueno! In just under a year, Chabeli has risen to the top by making sure she is always in communication with her Party Parents and kids. Chabeli also makes certain she mentions the party survey to take at the end of the party to reassure feedback

from her guests. Thank you Chabeli, for all you do, your pin is very well deserved!

~ Chabeli was awesome! She made everything so easy. I am definitely coming back next year, hopefully she will still be around! ~

Rick Balboni's district is exploding with Ruby Pins! Congratulations to Elizabeth Demen, yet another Ruby Pin earner with team Manchester! Elizabeth has been with the Chuck E. family for 2 ½ years, and being a Party Server is her passion! Elizabeth always makes sure her birthday stars feel special and that they are always having fun. She also makes sure the party parents never have to lift a finger throughout the party. Her favorite fun during the birthday parties is being silly with all the kids. Thank you Elizabeth for all you do, your pin is very well deserved!



~ Our party host Liz was AMAZING! Everything was excellent and we will definitely be back. ~



Congratulations to Bill Pressel and team Corpus Christi in recognizing their first Ruby Pin Earner, Max Nase! Max has been part of the Chuck E. Family for 2 ½ years, and we could not be more proud of all that he has achieved. Max is the best party host here, he brings the FUN and excitement to each party he hosts. His dedication to make each experience the best for every birthday is exceptional. Max is the true meaning of above & beyond, he eats, breathes, and sleeps birthday FUN! Thank you Max, for all you do your pin is very well deserved!

~ Best experience ever the host Max at the Corpus Christi location was the best. He was very helpful and hands on with every aspect of the party. He communicated everything very well and let me know what was going on the whole time. I will recommend Chuck E. Cheese's to my friends as well as Max the host at the Corpus Christ, TX restaurant. ~

CHUCK E. CHEESE'S



HOT JOBS

General Manager

049 ~ Lancaster, CA
390 ~ Monrovia, CA
414 ~ Murrieta, CA
785 ~ Orange, CA
430 ~ Tampa, FL
436 ~ Clearwater, FL
600 ~ Alpharetta, GA
059 ~ Streamwood, IL
678 ~ Joliet, IL

931 ~ Southbend, IN
480 ~ Middletown, NJ
646 ~ New Hartford, NY
860 ~ Sioux Falls, SD
074 ~ Antioch, TN
570 ~ Texarkana, TX
595 ~ Ft. Worth Hulen, TX
343 ~ Spokane North, WA
603 ~ Appleton, WI

NEW!
UNIT

649 ~ Howard Beach, NY
653 ~ Yonkers, NY

NEW!
UNIT

Tech Manager

355 ~ Valencia, CA
373 ~ Gilroy, CA
397 ~ Macarthur Park, CA
422 ~ Garden Grove, CA
444 ~ San Bruno, CA
711 ~ Superior, CO
463 ~ Waterbury, CT
420 ~ Brandon, FL
430 ~ Tampa, FL
602 ~ Conyers, GA

345 ~ Bloomington, IL
961 ~ Topeka, KS
963 ~ Lexington, KY
771 ~ Salisbury, MD
334 ~ Ann Arbor, MI
795 ~ Blaine, MN
542 ~ Union, NJ
840 ~ Amherst, NY
637 ~ Greensboro, NC

561 ~ Colerain, OH
450 ~ Snyder Plaza, PA
529 ~ Springfield, PA
860 ~ Sioux Falls, SD
416 ~ Arlington, TX
577 ~ College Station, TX
599 ~ Longview, TX
928 ~ Midland, TX
930 ~ Beaumont, TX
056 ~ Richmond, VA

NEW!
UNIT

649 ~ Howard Beach, NY
653 ~ Yonkers, NY

NEW!
UNIT

District Tech Manager

District Tech Manager

Denton, TX #310

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions